

Using Social Media in Advocacy



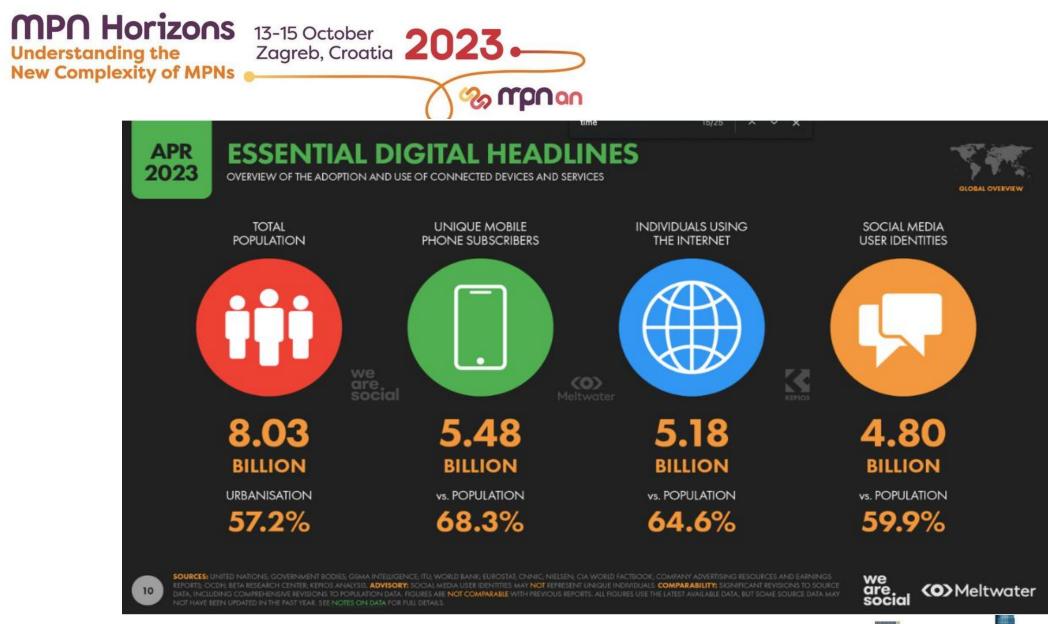


Social Media Advocacy

Social media advocacy involves utilizing social networks to propel your cause forward and foster connections with patients, doctors, caregivers, and other vital healthcare professionals.

This approach harnesses a wealth of specialized knowledge and diverse perspectives, uniting efforts for maximum impact and outreach within the healthcare community

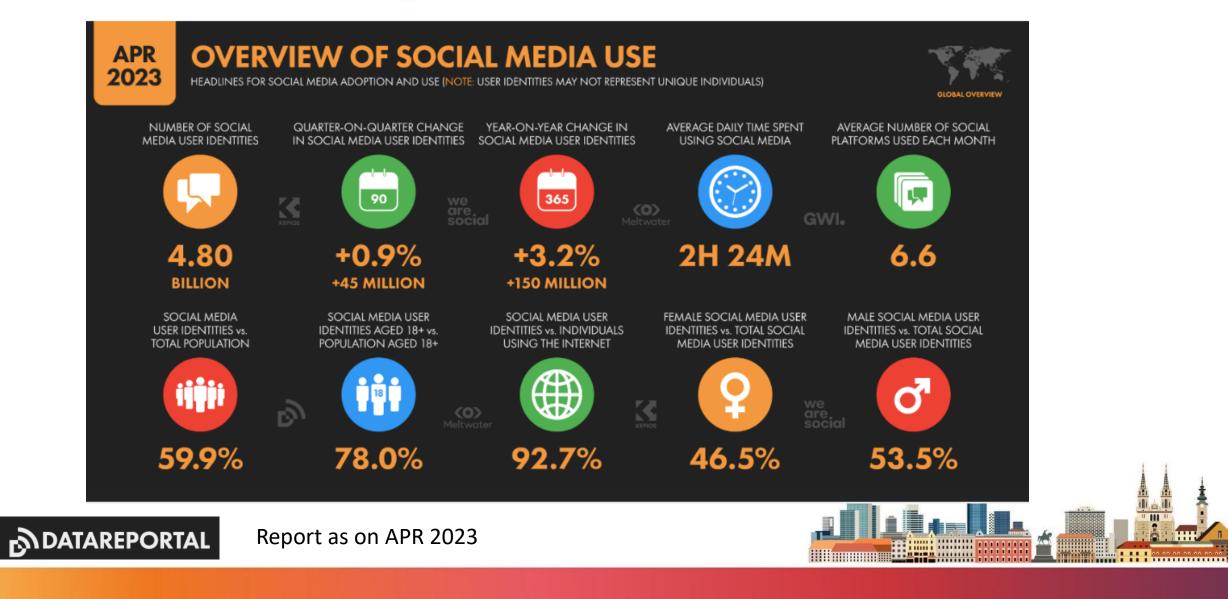














Benefits of Social Media in Advocacy







Purpose accelerated



Leveraging Social Media in Advocacy



- **Raise Awareness:** Promote understanding of health topics, treatments, and available services
- **Connect Patients with Experts:** Enable direct communication between patients and healthcare professionals for advice and opinions
- **Timely Updates:** Keep the community informed of changes in policies, treatment advancements, and condition-related updates.
- Advocate for Patient Rights: Raise awareness about patient rights, healthcare policies, and access to quality care.
- Collaborate with Advocacy Groups: Partner with patient advocacy organizations to strengthen support networks and outreach efforts.







Wider and Faster Reach



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Factors to identify a suitable platform to ensure wider & faster reach

•Target Audience: Choose based on the age and preferences of your intended audience.

•Content Type: Match the platform with the content you primarily produce (e.g., visuals, articles, discussions).
•Engagement Goals: Decide if you want to foster discussions, provide updates, or create a sense of community.
•Analytics and Insights: Use platform analytics to track engagement and refine your strategy.

•Multi-Platform Approach: Consider using a combination of platforms for broader outreach and engagement.





- Social media advocacy is an incredibly powerful tool for connecting with key influencers and building relationships with potential stakeholders.
- It gives you the opportunity to create valuable content that resonates with your target audiences, establish yourself as an industry expert, and ultimately generate awareness among the stakeholders and decision makers.
- With the power of strong social media, you can build a strong presence and boost the organizational objective and create awareness with minimal effort.







Building a Strong Network





Compelling content and engagement strategies lay the groundwork for a robust social media presence, ultimately culminating in a strong network of dedicated supporters and advocates

• Creating Compelling Content: Blog posts, Videos, Visual Media, Story Telling

Compelling content forms the foundation of a robust social media presence. It's the magnet that draws in and captivates your audience, ultimately strengthening your network.

• Engaging your audience: Responding to customer feedback, Interacting with followers, Answering questions

Engagement is the bridge that connects you with your audience. It's the dialogue that builds relationships, turning followers into active participants and advocates. Prompt responses demonstrate that you value your audience's input, cultivating trust and loyalty. Interactive content invites participation, turning passive observers into engaged contributors..

• Leveraging Influencers: Building relationships with key influencers, Promoting messages to their followers

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Fostering Communities





Advocacy groups on social media serve as platforms for mobilizing support, sharing resources, and building a sense of belonging among members

- Accessible Platform: Social media offers global accessibility for community building.
- Shared Interests and Values: Communities form around common interests, creating a sense of belonging.
- **Content Sharing and Creation:** Members exchange relevant content, enriching the community.
- Events and Activities: Organize and promote gatherings, webinars, and meet-ups.
- Networking Opportunities: Connects like-minded individuals for potential professional relationships.







Risks Involved in using Social Media





Reputational Damage

- **Misinformation or Miscommunication**: Sharing inaccurate or misleading information can erode trust in the advocacy group and potentially harm patients' well-being.
- **Controversial Stances:** Taking polarizing positions on healthcare issues may alienate certain segments of the patient population, leading to reputational damage.

Cybersecurity Threats

- Privacy Breaches: Mishandling of patient information or sharing sensitive medical data on social media platforms can lead to privacy breaches and legal consequences.
- **Target for Hacking:** Patient advocacy groups may be targeted by cybercriminals seeking to gain unauthorized access to social media accounts or patient databases.





Patient Safety Concerns

- **Misguided Medical Advice:** Well-intentioned but incorrect medical advice shared on social media can potentially harm patients, especially if it contradicts professional medical guidance.
- **Delay in Seeking Professional Help:** Patients might rely solely on social media advice, potentially delaying seeking appropriate medical attention in urgent situations.

Loss of Control over Advocacy Message

• User-Generated Content: Content shared by supporters, while well-intentioned, may not always align perfectly with the advocacy message, potentially leading to confusion or dilution of the cause





Overreliance on Social Media Algorithms

• Algorithm Changes: Sudden changes in social media algorithms can significantly impact the visibility and reach of advocacy content, potentially hindering the effectiveness of advocacy efforts.

Lack of Crisis Preparedness

• Unpreparedness for Medical Emergencies: Advocacy groups may not have a well-defined crisis communication plan in place, leading to delayed or ineffective responses during medical crises or controversies.







Strategy To Maximise Social Media Advocacy





Strategy to Maximise Social Media Advocacy



Consistency in posting



Engagement



Platform Update



Platform Trends

Community Involvement





Consistency is Key

Consistent posting keeps your advocacy efforts visible and engaged.

• Engage with Your Audience

Interact with your audience actively, fostering a supportive community.

Collaborate and Network

Collaborate with patient organizations, healthcare professionals, and influencers.

• Encourage User-Generated Content (UGC)

Encourage patients to share their own stories, adding authenticity to your advocacy.

• Monitor Analytics and Adjust

Analyze metrics to refine your content and strategy for better impact.





• Define Clear Objectives

Set specific, measurable goals for your patient advocacy efforts

Know Your Audience

Understand the unique needs and concerns of your target patient community.

• Content Planning and Calendar

Plan diverse content and schedule regular posts to maintain engagement

Leverage Various Content Types

Share personal stories, informative videos, and resources tailored to each platform.

• Optimize for Each Platform

Customize content for different platforms to maximize its impact.







Friends of Max Leveraging Social Media





- Regular postings on WhatsApp group and SM handles- FB, Twitter, Instagram and LinkedInnewsletters, meeting reports, patient advocate of the month, impact posters
- Keeping our stakeholders informed and updated about our events including PSGMs, Addas
- Spreading the voice of FOM volunteers, patient leaders, survivors, physicians (from this part of the world) in important global events like World Cancer day, World CML Day, MPN awareness
- Fundraising via corporate funders, Chai For Cancer Program and through global patient advocacy groups





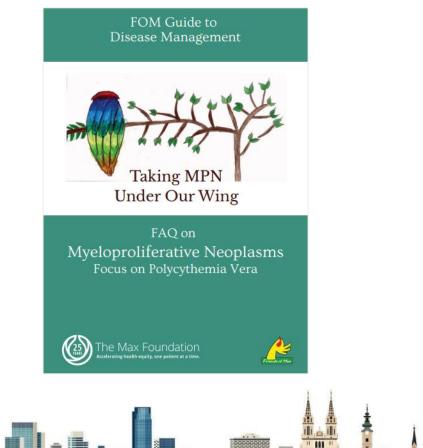
MPN Under FOM Wing





Latest News & Activities









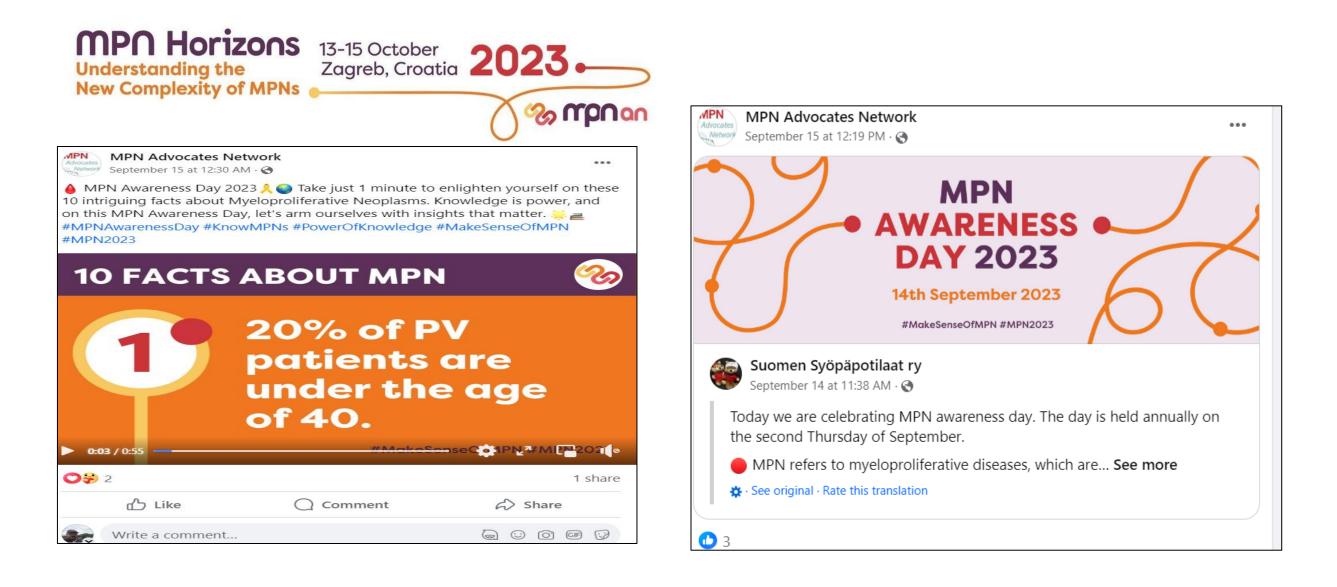






Glimpses of Social Media Advocacy





Raising Awareness - Enabling Communities





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We're all in this together.

Anil Nagpal Friends of Max India

